

Q Can I charge and use the Iridium AccessPoint device at the same time?
A Yes.
Q How long does it take to connect?
A It takes up to 30 seconds to connect to the Iridium network and usually another 30 seconds to connect to email or the mobile web page. Depending upon the web page and device it may take longer to establish the WiFi connection on the device and start receiving emails.
Q Is Iridium AccessPoint Mail & Web compatible with OpenPort?
A No.
Q How many can log in and use the device at one time?
A Using the Iridium AccessPoint Mail & Web application, only one can login at a time to use the connection. If you are using a device that already has compression supported (ex. BlackBerry) and doesn't require the Mail & Web application, multiple devices can be connected but it is ideal if only one is sending/receiving data at a time.
Q Does Iridium AccessPoint Connect support voice?
A No.
Q What is the Iridium AccessPoint Connect data speed?
A The Iridium AccessPoint Connect uses Direct Internet 3 and an Iridium satellite phone to create a hotspot and connect to the Internet. The average effective speeds with compression are 13kbps or 5.4x the standard Iridium data speeds. Peak speeds on Web browsing are higher and vary depending upon the type of content that is being accessed.
Q What are the email size settings for the Iridium AccessPoint Mail & Web software?
A The default setting will allow emails 50kb or smaller (includes attachments) to be received. Emails larger than 50kb will be saved on the server and users can choose whether to download it or not. Emails larger than 2MB will be rejected by the server.
Q Will Iridium AccessPoint work with embedded modems or the new 9523?
A The Iridium AccessPoint is only compatible with the 9555 or Iridium Extreme.
Q Can you use multiple Iridium phones with the Iridium AccessPoint?
A Yes, although you do need to initially register an Iridium phone number, you can use the Iridium AccessPoint with other Iridium phones without updating the registration information.
Q Is there a developer API available for the Iridium AccessPoint device?
A Yes, contact Diem Shin via email if you are interested and provide a description of your project (diem.shin@iridium.com).
Q What are the dimensions of the Iridium AccessPoint?
A 4.8" x 2.9" x .75" (122mm x 73mm x18.5mm)
Q Is MAC OS supported with AccessPoint Connect?
A No, only Windows laptops support the AccessPoint Connect software. You could if you wanted to use a Windows laptop to create the hotspot to a MAC laptop via a WiFi connection.
Q Do all Service Providers have access to purchase the AccessPoint Connect?
A Yes.
Q What is the reception range of the WiFi hotspot provided by the Iridium AccessPoint?
A It is 60 – 100 feet.
Q What rate plans are required to support the AccessPoint connect?
A Any telephony plan that supports circuit-switched data and Direct Internet will support the use of the AccessPoint Connect. Usage is billed per minute as a Direct Internet data call.



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Q What type of security does the Iridium AccessPoint connect support?
A By default, the WiFi connection is open and does not require a password. This can be changed if needed by opening up an admin page and requiring a password. The email security for use of BlackBerry is the standard BlackBerry Advanced Encryption Standard (AES) or Triple Data Encryption Standard (Triple DES)* encryption so email and other data remain encrypted. Encryption for the Iridium AccessPoint Mail & Web email is full DES/PGP. Iridium AccessPoint Mail & Web is also password protected and requires login for use.
Q Does AccessPoint support Voice Services
A No
Q When there is no data being transmitted, how will the device take to disconnect?
A The device will bring down the Iridium connection automatically. The user can manual disconnect by turning off the Iridium phone.
Q Can AccessPoint connect through RUDICS?
A At this time, Iridium AccessPoint connects to the Iridium Network exclusively over Direct Internet 3.